



Status Change Report

Customer Name: _____

Customer Account Number: _____

Status Change Date: _____

Processed By: _____

Customer ID# (attach a copy to form): _____

Package Type: (circle all that apply)

Internet

- Super Saver
- Bronze
- Silver
- Gold
- Platinum

Cable

- Sports & Info
- Family & Variety
- Movies Plus
- Alt Lang
- Sportsmax

Telephone

- Cayplan
- World Plan
- Plan North America
- Plan UK/Ireland
- Plan Jamaica

Status Change Type:

- Activate a Limbo
- Upgrade
- Downgrade
- Adding/Changing a package
- Mailing Address Change

Comments/Changes (list new address):

Customer Signature: _____ Date: _____

Rep Signature: _____

Date Changed in Billing System: _____

Note: Downgrade fee for internet of \$99.00 must be paid if customer has not met 1yr contract and is not leaving island permanently.

There is a \$10 charge fee for telephone rate plan change. This cannot be changed until the end of the current billing cycle